

**Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board
Board Meeting
17 January 2023 (in public)**

Responses to the public questions submitted to the 17 January 2023 Board meeting.

No	Questions / Comments
No. 1	<p>Question: BOB ICB's constitution (para 9.1) states that the ICB has developed a public engagement strategy. The NHSE's 2021 guidance for ICSs on working with people and communities says "ICBs are expected to develop a system-wide strategy for engaging with people and communities by April 2022". A draft people and communities strategy was consulted on in May 2022. At the ICB's July Board it was said that the strategy would be adopted at the September meeting, but this didn't happen. At the November Board the relevant paper mentioned an intention to "move quickly" to set up various engagement mechanisms. The agenda for the January 2023 meeting doesn't mention public engagement and the Forward Plan paper for agenda item 16 doesn't list communications and engagement until March 2023.</p> <p>Notwithstanding NHS pressures and resource constraints,</p> <ul style="list-style-type: none"> • Does the Board consider this to be a satisfactory situation? • How will the ICB be complying with the October 2022 statutory guidance on working in partnership to "adopt clear and transparent mechanisms for developing joint forward plans with people and communities"? • Are there any plans to have patient representatives on the ICB's Population Health and Patient Engagement Committee? <p>Submitted by: Mike Etkind</p>
Response	<p>The Board recognises that there is more to do on our communications and engagement. The Board considered a paper on a proposed engagement framework at its September meeting which set out the measures we plan to take that will put the principles proposed in the July draft engagement strategy into practice, including the clear and transparent mechanisms we will use to engage with people and communities on our plans and strategies. The paper at the September Board meeting stated that reports on progress would be made regularly to the Board, twice a year. An update was presented at the November Board meeting and a further update is expected at the March meeting.</p> <p>A representative from Healthwatch is a member of the Population Health and Patient Engagement Committee.</p> <p>The ICB is going through a restructuring process to ensure it has the internal capacity to fulfil its statutory functions, including those on engagement.</p>
No. 2	<p>Question: The Performance report currently covers serious incidents only for acute trusts. Could this be extended to all providers?</p> <p>Submitted by email during the meeting by Tom Lake, South Reading Patient Voice</p>
Response	<p>Yes this can, and we are working with our team to revisit all the performance metrics, including the quality metrics.</p>
No. 3	<p>Question: At the meeting Robert Bowen said that the Forward Plan was owned by the ICB and Partner Trusts. Does this mean that primary care is not an owner?</p> <p>Submitted by email during the meeting by Tom Lake, South Reading Patient Voice</p>
Response	<p>The Health and Care Act 2022 (14Z52) requires the ICB and its partner NHS Trusts and Foundation Trusts to prepare the plan. The work we are doing to develop the plan involves wider partners including primary care providers.</p>